



Prateek Kunwar

Deputy Manager - Deloitte

As an experienced AI professional with over 5 years of domain expertise, I currently serve as the Deputy Manager at Deloitte. My proficiency in leveraging contemporary technologies to deliver innovative AI solutions has resulted in notable business growth and operational efficiency. I pride myself on a proven track record of successfully leading cross-functional teams, resolving intricate challenges, and delivering tangible outcomes. My dedication to remaining at the forefront of AI advancements fuels my passion for driving digital transformation and leveraging AI to create substantial business value.

Contact

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Education

2018

Bachelor of Technology

KIIT University

2022

Advanced Management In Business Analytics

ISB Hyderabad

Expertise

- Python
- Power BI
- Process Flows
- Conversational AI
- UI/UX and Wireframes
- Robotic Process Automation

Certifications

- Automation Anywhere Advanced RPA Professional
- Certified RASA Developer
- Liveperson Certified Professional

Experience

2022 - Present

Deloitte

Deputy Manager

During my tenure as Deputy Manager at Deloitte, my role encompassed multifaceted responsibilities that revolved around project management, client engagement, and the strategic implementation of AI-driven chatbots. Beyond the technical implementation, I played a pivotal role in the conversational design of these chatbots. Crafting intuitive and user-friendly chatbot interactions was essential to ensure the successful adoption of these AI technologies. It wasn't just about functionality; it was about enhancing the overall user experience. My contributions in this area demonstrated my commitment to ensuring that AI was not just a buzzword but a practical and valuable tool for clients.

This role allowed me to make a significant impact on projects and client relationships. By leading cross-functional teams, I consistently ensured projects were executed on time and within budget. This meticulous approach to project management contributed significantly to maintaining high client satisfaction levels.

2022

HSBC Electronic Data Processing PVT LTD

Senior Analyst - Business Consulting

During my time at HSBC, I played a pivotal role in data analysis and reporting, facilitating data-driven decision-making across all organizational levels. My responsibilities included generating reports and visualizations to present insights and findings to stakeholders, enabling data-driven decision-making throughout the organization. I leveraged various techniques, such as interviews, surveys, and data analysis, to identify pain points, inefficiencies, and opportunities for process improvement. This proactive approach contributed to streamlining operations and enhancing productivity, underscoring the significance of data analysis in modern organizations. My commitment to data-driven decision-making and process enhancement made me a valuable asset at HSBC.

2018 - 2022

Accenture Solutions Pvt Ltd.

Senior Software Engineer

My primary responsibility at Accenture was to develop automation solutions using Python. One of my greatest achievements was designing a user-friendly GUI application that transformed structured Excel data into XML code. This innovation had a significant impact, saving the team a substantial amount of time. By automating a manual process that had previously been time-consuming, we were able to reduce the team's workload by 200 hours each month. Not only did this enhance productivity, but it also significantly reduced the risk of human error, leading to improved operational efficiency and data accuracy. Additionally, I played a key role in developing a chatbot using Google Dialogflow and RASA.